XELER

Subprocessors

Last updated: October 13, 2026

Xeler engages the third-party subprocessors below to deliver the service. Each is bound by a GDPR-compliant Data Processing Agreement (Art. 28). Where data is transferred outside the EU/EEA, Standard Contractual Clauses (SCCs) apply. Integrations marked as connected on demand only process data after you explicitly authorize them.

Subprocessor	Purpose	Data processed	Location	DPA
Neon	Primary database hosting	All application data (encrypted at rest)	EU (Frankfurt)	https://neon.tech/dpa
Vercel	Application hosting and edge network	HTTP requests and served content	EU (Frankfurt) / global edge (SCCs)	https://vercel.com/legal/dpa
Stripe	Payment and subscription processing	Billing details, payment metadata	EU / US (SCCs)	https://stripe.com/legal/dpa
Resend	Transactional email delivery	Email addresses, message content	US (SCCs)	https://resend.com/legal/dpa
Upstash	Redis cache (data caching, rate limiting)	Ephemeral cached query results and rate-limit counters	EU (Frankfurt)	https://upstash.com/trust
Google (Workspace APIs)	Google Drive, Slides and Calendar via OAuth, only when you connect your account	Your profile email, the Drive files you open or export, and calendar events read for time tracking	EU / US (SCCs)	https://cloud.google.com/terms/data-processing-addendum
Amazon Web Services (S3)	File storage (Amazon S3) for uploads and deliverables	Files you and your clients upload	EU (Frankfurt)	https://d1.awsstatic.com/legal/aws-dpa/aws-dpa.pdf
Sentry	Error monitoring	Technical error reports: the page address, the browser and a pseudonymous user id. Emails, names and form contents are removed before sending.	EU (Frankfurt)	https://sentry.io/legal/dpa/
Cloudflare (Turnstile)	Bot protection on sign-up (Turnstile), only while it is switched on	IP address and browser signals during the check	Global (SCCs)	https://www.cloudflare.com/cloudflare-customer-dpa/

Content you choose to embed

When you or your client add a YouTube, Vimeo, Pinterest or Google Drive link to a board, that content loads from the service itself, which then sees the viewer's IP address. Postcode lookups for Dutch addresses go to PDOK (the Dutch government's address service) and contain only the postcode and house number you type.

We will update this page before adding or replacing a subprocessor. To be notified of changes, or for any question about our processing, contact us at support@rawww.online