XELER

Terms & Conditions

Xeler General Terms - Last updated: October 8, 2026

IN SHORT

- Xeler is a subscription service, cancel anytime from your account settings.
- Payments are processed securely by Stripe; refunds within 14 days of purchase.
- You stay responsible for the accuracy of the data you enter into Xeler.
- Dutch law applies, with mandatory consumer protections preserved.

1. Acceptance of Terms

By accessing and using Xeler, you accept and agree to be bound by these Terms & Conditions. If you do not agree to these terms, please do not use our services.

2. Who May Use Xeler

Xeler is a service for work and business. To create or hold an account, you must:

- be at least 18 years old and legally able to enter into this agreement
- use Xeler for your work, business or profession
- be authorised to accept these terms for the organisation you sign up for, if you act on behalf of one

The people you invite into your account, such as team members and client contacts, must be at least 16 years old. You decide whom you invite and you are responsible for that, as you are for the client data you enter: for that data you are the controller, and Xeler processes it on your behalf under our Data Processing Agreement.

If we learn that an account is held by someone under 18, or that someone under 16 was invited, we may end that account or that access and delete the related personal data.

3. Service Description

Xeler provides professional business tools for freelancers and creatives, including expense tracking, rate calculation, lead management, and production planning tools.

4. Subscription and Payment

- Access to Xeler requires an active subscription
- Subscriptions are billed on a recurring basis (monthly or yearly, depending on the plan you choose)
- Your subscription will automatically renew at the end of each billing period unless you cancel before the renewal date
- All payments are processed securely through Stripe
- You may cancel your subscription at any time from your account settings; access will continue until the end of your current billing period
- Refunds are available within 14 days of your initial purchase if you are not satisfied

5. User Responsibilities

You are responsible for:

- Maintaining the confidentiality of your account
- All activities that occur under your account
- Ensuring the accuracy of data you enter
- Complying with all applicable laws and regulations

6. Data and Privacy

Your data is encrypted and stored securely. We do not share your information with third parties. For more details, please see our
Privacy Policy (xeler.app/privacy)
.

7. Limitation of Liability

> Xeler tools are provided "as is" for business management purposes. We are not responsible for any financial decisions made based on calculations or data from our tools. Always consult with a professional accountant or financial advisor for important business decisions.

8. Changes to Terms

We reserve the right to modify these terms at any time. Significant changes will be communicated to users. Continued use of the service after changes constitutes acceptance of the new terms.

9. Contact

For questions about these terms, please contact us at
support@rawww.online